

Data Protection Toolscout

For the processing of your personal data the [general privacy policy](#) of Hoffmann SE applies. When using the ToolScout, the following notes apply in addition.

1. Who is responsible for processing my data?

The responsible party (controller) when processing your data during your visit to this website is Hoffmann SE, Haberlandstr. 55, 81241 Munich.

You can contact the Data Protection Officer at Hoffmann SE by post at the address stated above, attn.: Data Protection Officer, or by email to: dataprotection@hoffmann-group.com.

2. When does Hoffmann collect data about you?

We collect data to a limited extent for the purposes of technical administration of the website and for customer management; we do so to receive and process your enquiries for tool selection and to identify technical data and in this way to provide you with needs-based offerings. You can visit our website without providing personal details. We only save technical access data in server log files, e.g. the name of the requested file, the data and time of access, the data volume transferred and the Internet service provider. This data is used exclusively to ensure smooth operation of the website and to improve our offering; it does not allow us to deduce conclusions about your person.

For the purpose of technically providing the webshop responsible for your region, we perform a short-term, exclusively technical geolocation based on your IP address when you access certain ToolScout pages. This applies in particular to pages that contain an Add to Cart button or links to the eShop. The IP address is not stored, logged, shared, or used for analysis, marketing, or tracking purposes. The processing is carried out solely to automatically provide you with the correct regional shop (e.g. redirection to the Swiss shop) and to ensure the proper functioning of the shop integration.

We collect personal information in particular

- when you register a personal customer account on myToolScout
- when you request custom products
- when you bookmark items
- when you contact us by email.

The individual input forms state which information is collected. We use the data you provide for contractual performance, to provide the services and to process your enquiries.

3. Transfer of your data

Where it is necessary to commission the services of external providers (hosting providers etc.) for the operation of this website or for performances by the Hoffmann Group companies, or where a different Hoffmann Group company is responsible for processing, the respective enterprise will only receive your data in the scope that is necessary for the fulfilment of their task and function.

Where this service provider and the Hoffmann Group company process your data outside of the European Union, your data may be transferred to a country that does not uphold the same data protection standards as the European Union. We ensure in these cases that the recipient of your data is required by contract or by other means to adhere to a data protection standard equivalent to that of the European Union.

4. When is your data erased?

Your data is blocked for further use after complete performance of the contract or deletion of your customer account; the data is erased after the end of the retention period required under fiscal or commercial law, except where you have provided explicit consent for the continued use of your data or we have reserved the right to continue using your data in a lawful manner and have informed you in this Privacy Policy. You may delete your customer account at any time, either by sending a message to the contact address above or by using the relevant function in your customer account.

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| Document title: | Language: | Version: | Stand: |
| Data Protection Toolscout | English | 1.20 | March 2026 |